

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of September 2021

C.G.No.39 /2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri. Y. Sanjay Kumar
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Mr. B.M.Gopal Reddy,
S/o.B.Chinnamunaswamy Reddy,
Konganapalli (V) & (P),
Ramakuppam (M),
Chittoor Dt.

Complainant

AND

1.Asst.Divisional Engineer/(O)/Resco/Kuppam Respondents
2.Managing Director/Resco/Kuppam

ORDER

1. The complainant filed a complaint before this Forum stating that he is having ASC No.00861 of Konganapalli Distribution with Contracted Load of 12.5HP. As per the department instructions at the time of HVDS execution works on 5.10.2019 the complainant has paid for Additional load charges of 5HP for an amount Rs.6,260/-. The department issued receipt towards payment of additional load charges. Total load of the service is 17.5HP, after a week the department provided 3Ph 16HP DTR instead of 3Ph 25KVA DTR. The complainant faced low voltage problem due to inadequate DTR which causes motor repair. The complainant

DESPATCHED
DATE 29/09

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.